

As part of its commitment to the Quality Management and Environment System, the Management of **DECFA, S.A.** has defined the following quality policy:

**-MEETING THE NEEDS AND EXPECTATIONS OF OUR CUSTOMERS AND USERS.**

**-COMPLYING WITH THE PRODUCT REQUIREMENTS MADE BY OUR CUSTOMERS THEMSELVES AND SOCIETY IN GENERAL.**

**-MANAGING OUR PROCESSES TO ENSURE THEIR EFFICIENCY, QUALITY, RESPECT FOR THE ENVIRONMENT AND MINIMISATION OF CONTAMINATION.**

**-ASSIGNING OBJECTIVES CONSISTENT WITH THESE PROCESSES AND WITH THE QUALITY AND ENVIRONMENTAL POLICY, AND STRIVING TO ACHIEVE THESE.**

**- ESTABLISH AN ENVIROMENTAL MANAGING PROGRAMM TO TREAT THE MOST IMPACT ENVIROMENTAL ASPECTS.**

**- IDENTIFY AND EVALUATE INTERNAL AND EXTERNAL ISSUES TO ANALYZE THE DECFA, S.A. CONTEXT. IDENTIFY WEAKNESSES, THREATS, STRENGTHS, OPPORTUNITIES AND ACT ACCORDINGLY.**

**- IDENTIFYING, EVALUATING AND TREATING BUSINESS AND RISKS ON PROCESSES THAT HAVE MORE PROBABILITY TO BE PRODUCED AND MAY HAVE THE WORST CONSEQUENCES.**

**-DESIGNING AND MAINTAINING OPERATING CONDITIONS WHICH ENCOURAGE ALL THE COMPANY STAFF AND OUR SUPPLIERS TO ENSURE PREVENTION OF FAULTS AND CONSTANT IMPROVEMENT OF THE QUALITY, RELIABILITY AND PRODUCTIVITY OF OUR PRODUCTS AND SERVICES, WITH THE UTMOST RESPECT FOR THE ENVIRONMENT.**

**-RESPECTING CURRENTLY EFFECTIVE LEGISLATION APPLICABLE TO THE ENVIRONMENT AND THE PRODUCT, WHERE APPLICABLE.**



Canovelles, December 2018